



Transforming Longterm Care (TLC)

An OFMQ Improvement Project

For many years, Oklahoma has ranked among the lowest-performing states for nursing home outcome measures, based upon data submitted and reported on the Nursing Home Compare web site. OFMQ was awarded a three-year grant to assist long-term care facilities with quality improvement projects. Participating nursing homes (NHs) will select of a minimum of 1 Performance Measure (PM) and 2 Quality Measures (QMs) for improvement efforts through full implementation of a Quality Assurance / Process Improvement (QAPI) program. PM choices will include staff turnover, resident/family satisfaction or staff satisfaction. The QMs of focus will be the 13 QMs that make up the Composite Score and one additional measure, Percentage of long-stay residents who received an antianxiety or hypnotic medication. The project will begin with a baseline assessment to determine QMs of focus, which will become the aim of initial PDSA improvement cycles. During this assessment we will look at the current workflow as it relates a need for improvement in the identified QMs to determine gaps in practices or processes, staff education needs, and necessary workflow and/or documentation modification. Interventions will include onsite technical assistance visits that include mentoring full QAPI implementation, assuring identification of appropriate measures for improvement, guiding the QAPI team in data collection and monitoring for improvement, providing onsite support for MDS staff regarding pulling CASPER data and how to analyze and interpret results. At each follow-up meeting with the NH we will mentor the review of data, the interventions and progress toward improvement goals. Participants will also receive associated education, tools and resources. Virtual and live group educational events will enable further learning and facilitate the spread of best practices. There is no cost for project participation and all project materials are free. Participating homes should expect to see an improvement in outcomes for the QMs of focus.

Experience You Can Count On

OFMQ is a non-profit healthcare consulting services organization committed to advancing the quality of healthcare and improving lives for Oklahomans. We are experts in the areas of quality improvement, health information technology, data analytics and health care review. OFMQ has been a recognized leader and Trusted Advisor working with nearly 300 Oklahoma Nursing Homes for over fifteen years to help with improving the quality of care for residents. Not only have we worked with Nursing Homes to improve care in multiple clinical areas but also in the advancement of culture change practices. We have the experience you can count on, to help you reach your longterm care goals.

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