

JOIN US IN TULSA

On

October 14th, 2010

9:00 AM – 4:00 PM

Who should attend:

- Front-line nursing home healthcare providers
- Nursing home administrators, managers and DONs

Participants will learn:

- Leadership skills
- Staff retention techniques
- Communication and coaching exercises
- TeamSTEPPS

Speaker

- Mary Tellis-Nayak, RN, MSN, MPH: Vice President of Quality Initiatives, My InnerView
- Diane Henry, RN, HCA: Quality Improvement Specialist, OFMQ

HARDESTY LIBRARY AUDITORIUM

8316 E. 93rd ST • TULSA, OK 74133

Admission is free! Registration
required!

Fill out registration form on back of
flyer and fax to OAHCP no later than
October 8th, 2010.
(405) 524- 8354

Keys to Quality: Inspiring Leadership and Creating Staff Stability

Advancing Excellence's
2010 Fall Conference



UNITE YOUR STAFF.

ACHIEVE BETTER OUTCOMES.

MAKE A DIFFERENCE.

Presented By:



Oklahoma Foundation for Medical Quality
IMPROVING HEALTH CARE *Improving Lives*



Oklahoma Association
of Health Care Providers



Keys to Quality Registration - Fall 2010 Conference

Please complete and fax form to: **OAHCP (405) 524-8354**

Thursday October 14th, 2010- Hardesty Library Tulsa, OK

Check-in: 9:00 a.m. until 9:30 a.m. - Class time: 9:30 a.m. until 4:00 p.m.
Lunch on Your Own

Please print information:

Facility/Organization Name: _____

Address: _____ **City, St** _____ **ZIP:** _____

Phone #: () _____ **Fax #:** () _____

Name: (Please Print) _____ **Title:** _____

Email Address: _____

Name: (Please Print) _____ **Title:** _____

Email Address: _____

Name: (Please Print) _____ **Title:** _____

Email Address: _____

Name: (Please Print) _____ **Title:** _____

Email Address: _____

FAX completed form to: **OAHCP (405) 524-8354** by Friday October 8, 2010

Visit www.ofmq.com/keystoquality2010 for more details.