

HELP WITH HEALTH CARE CONCERNS AND COMPLAINTS

The agencies that will help you with your health care concerns and complaints depend upon the type of concern you have. Some concerns can be addressed by more than one agency.

- For concerns about a physician involving unprofessional conduct, incompetent practice, or licensing questions: Oklahoma Medical Licensure Board - 1-800-381-4519.
- For concerns about the quality of services not covered by Medicare, for example, services in a nursing home, assisted living facility, adult day care program or hospice agency: Oklahoma State Department of Health - 1-800-747-8419.
- For concerns about conditions at a hospital: Oklahoma State Department of Health-Medical Facilities Division - 1-800-234-7258.
- For concerns about nursing home care: Oklahoma State Long-Term Care Ombudsman - 405-521-6734.
- For concerns about Medicare fraud: 1-800-MEDICARE (633-4227).
- For concerns about billing and what Medicare does or does not cover: 1-800-MEDICARE.

IMPORTANT RESOURCES

Oklahoma Foundation for Medical Quality
1-800-522-3414
www.ofmq.com

Medicare
1-800-Medicare
1-800-633-4227
www.medicare.gov

Mental Health/Adult Protective Services
1-800-522-3511

Aging Information Hotline
1-800-677-1116

Social Security Administration
1-800-772-1213



*Oklahoma Foundation for Medical Quality
14000 Quail Springs Parkway, Suite 400
Oklahoma City, OK 73134*