

HOPE WE GET TO YOU HOSPITAL

Culture of Safety Demonstration

Featuring:

Narrator - Margaret Enright

MRS. A - Hui Jiang

Dr. McNasty - Kent Towsley

Nurse Ratchet - Lisa Bewley

Nurse Hatchet - Debara Yellseagle

& introducing our newest cast member: RadRod the Rad Tech - Tracy Prather

Two sign bearers - any combination of: Jonathan, Robert, Phillip, John L...whoever volunteers!

Scene 1:

MRS.A is sitting up in “bed” - There is a “desk” with 2 nurses...

Patient is a direct admit from the local Rehab facility where she was in therapy following hip replacement surgery. She comes in with a diagnosis of pneumonia per chest x-ray. The Rehab facility reports that the patient’s surgical wound cultured positive for MRSA 2 days ago. The floor nurses have an attitude about the isolation status and all this entails.

ACTION!!!

NARRATOR: (Margaret) “Nurses Ratchet and Hatchet just received report on MRS.A, a direct admit from Rocket Rehab where she was a patient following hip surgery. She comes in today with a diagnosis of respiratory distress, possibly pneumonia. Staff also learned from report that the patient’s surgical wound cultured positive for MRSA 2 days ago. Per hospital protocol, a chest x-ray and isolation precautions have been implemented for MRS.A.

Let’s listen in at - HOPE WE GET TO YOU HOSPITAL....”

NURSE RATCHET: (Lisa - *sitting at the desk, just hanging up the phone* -) “Unbelievable, another patient that needs to be placed on isolation....” (*gripe some more*)

NURSE HATCHET: (Debb) “That’s just great!” (- walking in to greet patient - without PPE!! Stays at patient bedside, eventually goes out and puts PPE on)(Frowning turns to face patient, smiles sweetly-speaks patronizingly) “Hello MRS.A. I’m going to be your nurse today. We are going to put you on isolation precautions because you have MRSA in your surgery wound. That means everyone who comes in to see you needs to wash their hands, put on a pair of gloves, and a gown. Then they’ll need to wash their hands again before leaving your room. Here’s a brochure you can read all about it.” (Hands a brochure to MRS.A and turns to leave. Goes back to “nurses station”)

MRS.A: (Hui –looking puzzled) “What about – How do I . . .” (voice trails off)

PSIGN HOLDERS: PLACE QUESTION MARK OVER HER HEAD

NARRATOR: English is a second language for MRS.A. She is frightened by the word “isolation” and does not understand it’s meaning in this setting. Wonders if her loved ones will get sick too, or if they will even be able to come visit her....

RADROD: (Tracy-zooms up to the desk with X-ray machine. Obviously in a hurry)

RATCHET: (from the nurses station) “Hey! That new patient is on isolation.”

RADROD: (With a snippy, rushed attitude) “Sure, her and everyone else on my list. I still have 10 more films to take before I can leave today! I do not have time for this!” (Goes into MRS.A’s room without PPE, does not speak with MRS.A at all-not even hello. Hurriedly takes an x-ray and leaves the room. Stops by nurse’s station, picks up phone to call his dept. then leaves.)

MRS.A: (Looking scared and confused)

PLACE QUESTION MARK OVER HER HEAD

NARRATOR: Now Mrs.A is really confused. The Nurse said EVERYONE that came in to see her had to wash, gown and glove. But, certainly the hospital personnel must know what they are doing. Maybe . . . he didn’t need to gown and glove because he didn’t TOUCH HER WOUND. That must be it.

Action!

DR. McNASTY: (Kent - wanders up to the nurses station, with lab coat, tie and attitude! – WAITS FOR Narrator-----)

NARRATOR: Dr. McNasty was informed by Rocket Rehab that MRS.A has MRSA in her incision. He's pretty angry that HIS PATIENT has an MRSA infection, and is quite certain that it's not his fault.

Dr. McNASTY: (*walks past both nurses at the desk, grabs gloves from isolation cart and starts to enter MRS.A's room*)

NURSE HATCHET: (*Debb - offers Dr. McNasty a gown*)

Dr. McNASTY: (*with an attitude*) “Oh, my gosh. What are you GIRLS doing to my patient? She doesn't need all this. It's just a little wound infection. I deal with these all the time – I know what to do.” “And I don't want one of those HOT gowns. The wound is covered for goodness sake.”

NURSE HATCHET: (*sbrugs and does the same as Dr. McNasty-grabs gloves and enters room.*)

SIGN HOLDER: PLACE QUESTION MARK OVER MRS.A's HEAD

Dr. McNASTY: (Begins to examine MRS.A - Be NASTY.... Drag tie across patient...etc.) “I'll be needing a sputum culture and lab on her right away.”

MRS.A: (*looks scared, says something in Chinese*)

Dr. McNASTY: “Now, have ya'll found somebody who speaks her lingo yet?” (*Begins to grumble*) “All this full blown isolation garb is overkill. Costs the hospital too much money. I'm gonna talk to the Administrator about all this. After all, I AM the number One admitter around here and I don't have to put up with all this!”

(*As Grump and Nasty leave the room, Ratchet notices they are not wearing PPE*)

NURSE RATCHET: (*lisa*) “Were there no gowns available?”

NURSE HATCHET: (*Sheepishly repeats what Dr. McNasty said*) “Yes, but Dr. McNasty said the wound is covered and we used gloves.”

NURSE RATCHET: “I thought they said in the isolation in-service last week that EVERYONE who goes into an isolation room had to wear gloves and a gown.”

Dr. McNASTY: *(Stomping off)* You know, I’m really ticked about this MRSA status. I’ll see about that.” *(Mumble grumble)*

NARRATOR: Obviously there is room for improvement here at HOPE WE GET TO YOU HOSPITAL. So, let’s take a look to see if MRS.A’s infection was contained....Narrator will bring the flashlight out...and shine it around..from MRS.A’s leg wound...to each of the actors...to the surfaces, etc.....How did the nurses do? Rad tech? Dr. McNasty.....

All actors exit except for PATIENT – MRS.A

SIGN HOLDERS: AT MARGARET'S SIGNAL PLEASE TURN OFF THE LIGHTS – ROOM HAS TO BE VERY DARK....

NARRATOR: “Obviously there is room for improvement at HOPE WE GET TO YOU HOSPITAL . . . so let’s take a look to see if MRS.A’s infection was contained....”

Narrator will bring the flashlight out...and shine it around..from MRS.A’s leg wound...to each of the actors...to the surfaces, etc....(test this theory thoroughly on Monday)

How did the nurses do? The Radiology tech? Dr. McNasty?
Who is most at fault?